

## Alliance Provider

### Non-Emergency Healthcare Requiring Preauthorization

The following non-emergency healthcare treatment requests must be approved before care is rendered:

Inpatient hospital admissions
Outpatient surgical or ambulatory surgical services to the spine, including all injections to the spine
Spinal Surgery
All non-exempted work hardening
All non-exempted work conditioning
Physical or occupational therapy except for the first twelve (12) visits if those twelve visits were done within the first 6 months immediately following date of injury or date of surgery
Any investigational or experimental service
Psychological testing exceeding 3 hours with no more than four tests, such as MMPI2, BDI, BAI, P-3
Repeat psychological testing
Psychotherapy and cognitive/behavioral therapy greater than 6 visits, repeat psychological interviews and biofeedback
Repeat diagnostic studies greater than \$350.
All durable medical equipment (DME) in excess of \$500
Chronic pain management and interdisciplinary pain rehabilitation
Drugs not included in the TDI Division of Workers' Compensation Formulary
All narcotic medications dispensed greater than 60 days
Any treatment or service that exceeds the Official Disability Guidelines

**\*The number to request one of these treatments is 800-482-7276, ext. 6654\***

**or**

**\*Fill out the Preauthorization form, attach supporting clinical documentation, and fax to 888.777.8272\***

If a treatment or service request is denied, we will tell you in writing. This written notice will have information about your right to request a reconsideration or appeal of the denied treatment. It will also tell you about your right to request review by an Independent Review Organization through the Texas Department of Insurance.

